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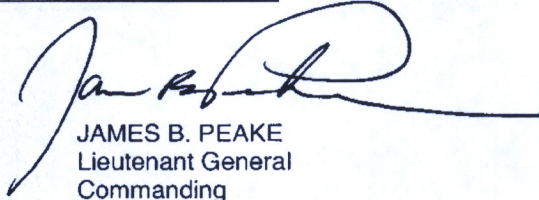
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MEMORANDUM FOR Commanders, U.S. Army Regional Medical Commands

SUBJECT: TRICARE Online

1.   TRICARE Online (www.tricareonline.com) is the DoD secure healthcare web portal scheduled to complete deployment to all DoD Military Treatment Facilities by April 2003. TOL has been designed to leverage the Internet to improve access to care for our beneficiaries, while providing a tool for providers and managers for telemedicine and telehealth initiatives. I strongly encourage you to support its deployment in the AMEDD.

2.   TOL has been tested in over 90 clinics around the world and has been used by more than 40,000 patients. Current capabilities include over 18 million pages of healthcare information, online primary care appointing, Micromedex consumer drug catalogue, online drug interaction checker, secure provider-patient email, and tools for patients to create personal health journals.

3.   Software applications are under development to support critical AMEDD requirements such as a web enabled viewing of Pre and Post Deployment Health Assessment forms (DD Form2795 and 2796) and a standardize form for teleconsultation between providers. In the future, TOL will allow patients to request prescription refills and routine tests, to complete the Health Enrollment Assessment Review (HEAR) form on line and to make appointments to specialty clinics designated for self-referral.

4.   TOL is compliant with the Health Insurance Portability and Accountability Act (HIPAA) and meets security requirements for DoD.

5.   MTF Commanders should identify a TOL project manager to coordinate site preparation activities and oversee deployment throughout the facility. A regional TOL representative located at your TRICARE Lead Agency will support MTF project managers and facilitate deployment within the region. In addition, each credentialed physician and non-physician provider will need to spend about one hour to create his/her personal web page as a part of the facility TOL website. These personal web pages should represent the values and culture of the provider, the MTF and the entire AMEDD.

6.   Again, TOL is vital to improving access to care for our soldiers and their families. It will leverage the power of the Internet as a tool for telemedicine and telehealth in the AMEDD for years to come.

7.   The POC for TOL is Major Bonnita Wilson. She can be reached at 703-681-3423 (commercial), 761-3423 (DSN), email Bonnita.Wilson@us.army.mil

JAMES B. PEAKE
Lieutenant General
Commanding